Be Well Group Pty Ltd trading as Warmset Australia Privacy Collection Notice

This Privacy Collection Notice explains how Warmset Australia collects, uses, discloses, and manages personal information in accordance with the Australian Privacy Principles (APPs) under the Privacy Act 1988 (Cth).

1. Collection of Personal Information:

We collect personal information directly from you or indirectly through third parties, including:

Information you provide when you engage with us, such as when you make a purchase, subscribe to our services, or interact with our website.

Information collected automatically when you use our website or services, such as your IP address, device information, and browsing history.

2. Types of Personal Information Collected:

The types of personal information we collect may include, but are not limited to:

Contact details (e.g., name, address, email, phone number)

3. Purposes of Collection:

We collect and use personal information for the following purposes:

Providing and improving our products and services

Processing transactions and fulfilling orders

Communicating with you about your account or inquiries

Marketing and promotional activities

Complying with legal obligations

4. Disclosure of Personal Information:

We may disclose your personal information to third parties in certain circumstances, including:

Service providers who assist us in operating our business, such as installation subcontractors, our distributor and retailers etc

Government authorities or regulatory bodies as required by law

5. Overseas Disclosure:

We may disclose personal information to recipients located outside Australia. However, we will take reasonable steps to ensure that overseas recipients handle your personal information in a manner consistent with the APPs.

6. Security of Personal Information:

We implement reasonable security measures to protect your personal information from unauthorized access, use, or disclosure.

7. Access and Correction:

You have the right to request access to and correction of the personal information we hold about you. Please contact us using the details provided below to exercise these rights.

8. Complaints:

If you have concerns about our handling of your personal information or believe we have breached the APPs, please contact us using the details provided below. We take privacy complaints seriously and will respond promptly to address your concerns.

9. Contact Us:

If you have any questions or require further information about our Privacy Collection Notice or our privacy practices, please contact us at 0425 321 715

10. Updates to Privacy Collection Notice:

We may update this Privacy Collection Notice from time to time to reflect changes in our privacy practices or legal requirements. The latest version will be available on our website.